



Cold to Cosy Homes CUMBRIA

Change your home from
Cold to Cosy with a FREE service
for Cumbrian households.

Open to anyone in Cumbria who meets one of the criteria
overleaf. Have a look – you might be surprised.

What's on offer

Clear advice and practical help that could save you money
and energy, including:

- ✓ Advice phone call
- ✓ Home visit by a qualified adviser
- ✓ Draughtproofing & energy-saving kit
- ✓ LED bulbs
- ✓ Advice on energy tariffs
- ✓ Referrals for other improvements
(fixing boilers, new insulation,
smart thermostats & more).

Apply at www.cosyhomes.org.uk
Or call us on 01768 216500

We'll arrange for an advice call by a
qualified energy advisor. They can
discuss what savings are possible and
the next steps with you.



Are you eligible for Cold to Cosy Homes?

Vulnerability criteria Anyone in one of these situations:

- **Victim of domestic violence**
- **Recent bereavement**
- **Moving in and out of homelessness**
- **Recent immigrant or asylum seeker**
- **Physical or sensory disability**
- **Have ECO-Flex Declaration from your council**

Health criteria Anyone with one of these:

- **Cardiovascular condition** (inc. coronary heart disease, stroke, hypertension, transient ischemic attack)
- **Respiratory condition** (inc. COPD, asthma)
- **Neurological or neurobiological condition** (inc. dementia, Parkinson's disease, MS, epilepsy, fibromyalgia, ME)
- **Musculoskeletal conditions** (inc. arthritis, limited mobility, recently attended hospital due to a fall)
- **Blood conditions** (inc. sickle cell disease, thalassaemia)
- **Cancer**
- **Moderate to severe mental illness** (inc. schizophrenia, bipolar disorder and depression where receiving regular treatment)
- **Severe learning disabilities**
- **Autoimmune or immunodeficiency diseases** (e.g. lupus, diabetes, HIV)
- **Terminally ill**
- **Other illness exacerbated by cold** (confirmed by GP)
- **In possession of a valid NHS Medical Exemption Certificate**

Income criteria Anyone receiving one of these:

- **Employment and Support Allowance**
- **Jobseeker's Allowance**
- **Income Support**
- **Pension Credit**
- **Child Tax Credit**
- **Working Tax Credit**
- **Universal Credit**
- **Carer's Allowance**
- **Housing Benefit or Council Tax reduction**
- **Child Benefit**
- **A disability benefit** (inc. Attendance Allowance, DLA, PIP)
- **MoD administered benefits**
- **Or, your annual income is not more than:**

No. of under 18s in household	Household	
	One adult	Two Adults
0	£14,520	£21,780
1	£19,140	£26,400
2	£23,760	£31,020
3	£28,380	£35,640
4	£33,000	£40,260

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Funded through the **Energy Industry Voluntary Redress Scheme** www.energyredress.org.uk in partnership with:



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